
13. INFORMATION ABOUT DUBAI KNOWLEDGE PARK

13.1 Banking and ATM Facilities

Within Dubai Knowledge Park there are ATM machines where standard ATM banking procedures such as cash withdrawal and account balance checking are available. Within Dubai Internet City and Dubai Media City, a number of banks and money exchange branches also operate. For a complete list please visit www.dic.ae/business-partners or www.dmc.ae/en/partners.

13.2 Car Parking

Paid car parking facilities for students are available at the front of Dubai Knowledge Park near Al Sufouh/Umm Suqiem Road. Students parking in the DKP parking lots do so at their own risk. The University is not responsible for any theft or damage (accidental or otherwise) to visitor and student cars in the parking area. If students find their car blocked by another, they can contact +971 (0)4 609 9999.

Postgraduate students are also able to use Middlesex University Dubai's parking facilities (located in the basement) after 5pm for free upon showing their University ID Card.

13.3 Food Court and Eating Places

Many restaurants and food outlets operate in the Dubai Knowledge Park Food Court within Block 7 and there is also Costa, Starbucks and more in the nearby vicinity, and in close proximity to the campus in Dubai Internet City and Dubai Media City. You can find a list of these at the Dubai Knowledge Park directory www.dkp.ae/community/lifestyle-and-retail, Dubai Internet City directory www.dic.ae/business-partners or the Dubai Media City directory at www.dmc.ae/en/partners.

13.4 Health Care Services

Medical insurance is available on an annual membership basis to all students. For additional information on this service, please visit <https://www.mdx.ac.ae/student-visa/medical-insurance>.

Within Block 10 of Dubai Knowledge Park, the Welcare Ambulatory Care Centre offers medical services including treatment for minor health emergencies and conditions, and the dispensing of medication for minor health problems. Mediclinic Al Sufouh also operates within Dubai Knowledge Park offering multi-speciality outpatient care from 8am to 8pm.

Welcare Ambulatory Care Centre

Block 10, Knowledge Park, Al Sufouh,

P.O. Box 500723, Dubai, UAE

Tel: +971 (0)4 366 1030

Website: www.mediclinic.ae/AlSufouh/

Clinic Timings: Saturday to Thursday, 8:30am to 8:00pm.

13.5 Public Transport

Bus Transport

The Roads & Transport Authority (RTA) operates a clean, safe and inexpensive public transport network including over 1,000 bus schedules on some 100 bus routes. The bus fleet is made of top quality custom-built buses equipped with individual seats, air-conditioning, electronically operated destination display system and computerised fare equipment.

For information on bus routes and schedules, see RTA's website: www.rta.ae. You can use the "Wojhati" or Journey Planner electronic system that enables the public transport riders to select the right way to travel through real-time and accurate information to determine the most accessible transport mode according to the rider's location, destination and trip time. See <http://wojhati.rta.ae>.

Taxis

Dubai has a fleet of nearly 4,000 licensed taxis and it is usually easy and convenient to flag one down. There are six major taxi companies that operate newer model cars, are clean and have seat belts. The details of these companies are:

Dubai Taxi Corporation: +971 (0)4 208 0808

Cars Taxis: +971 (0)4 269 3344

National Taxis: +971 (0)4 339 0002

Metro Taxis: +971 (0)4 267 3222

Arabia Taxis: +971 (0)4 285 5566.

City Taxi: 800 24898294

Starting fares for taxi is AED 12, the kilometer price is AED1.82. Uber and Careem also operate throughout Dubai and these can be ordered easily through their apps.

Dubai Metro

Dubai Metro has one of the largest driverless metro systems in the world, helping passengers commute throughout the emirate of Dubai. The trains have separate classes of travel: a Gold Class and a separate 'Women and Children' class. Fares for normal class travel range from a minimum of AED 4 to a maximum of AED 8.50 for a single journey and special discounted fares for students have been introduced.

The Dubai Metro operates through the use of a Nol Card, or through buying tickets. You can purchase and top up your Nol Card in any Metro or Tram station.

The Nakheel, Mall of the Emirates and Dubai Internet City metro stations serve the University and Dubai Knowledge Park localities.