



Student PC/WIFI Password Reset Guide

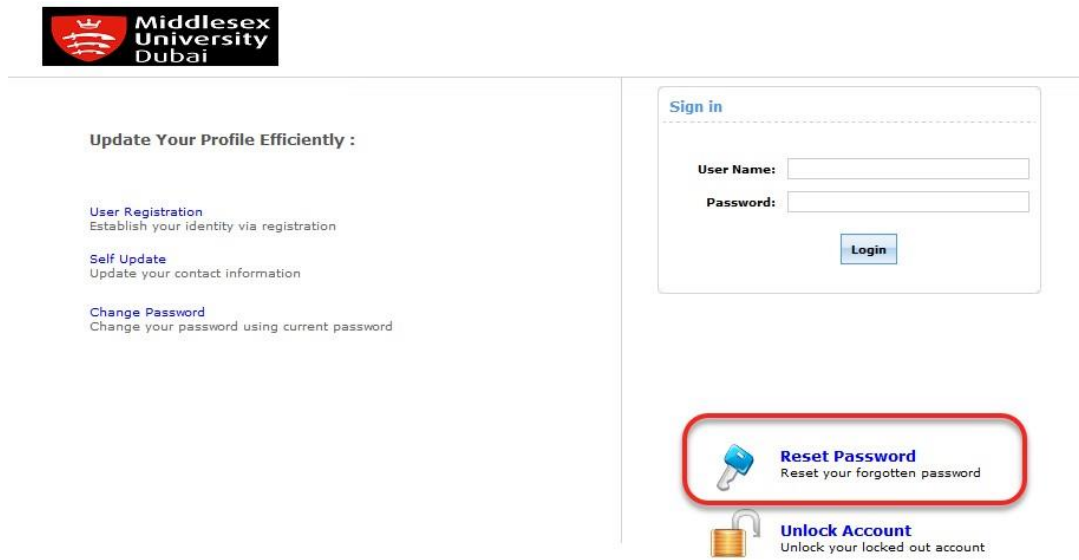
Step 1.

Go to the following link:

<https://changepassword.mdx.ac.ae:8445/showLogin.cc>

Click → **Reset Password**

(As shown below)




Step 2.

Enter the Username as your **MISIS number** or **Student Number** (Example: M00xxxxxx)

Enter the **captcha**.

Click → **Continue**

(As shown below)



Step3.

It will show your **University Email Address** to send the Verification Code.

Click → **Continue**

(As shown below)

Get a verification code via email

Select your email address

AB123@live.mdx.ac.uk

Cancel Continue

Step4.

Check your university email for the verification code sent by **MDX IT** <no-reply@mdx.ac.ae>

Password Reset Confirmation

MI MDX IT <no-reply@mdx.ac.ae>
Sat 1/4/2020 11:32 AM

Dear [redacted],

We understand that you want to reset your password/unlock account. To prove your identity, please enter this verification code in the password reset/unlock account page: 11213

Regards,
I.T. Help Desk
Middlesex University Dubai
a. Dubai Knowledge Park, Blocks 4, 16, 17 & 19
t. +971 (0)4 367 8126
e. helpdesk@mdx.ac.ae

Enter the code

Click → **Continue**

(As shown below)

Verification code has been sent to AB123@live.mdx.ac.uk

Once you have received the code, Please enter it in the textbox below

11213 Resend Code

Cancel Continue

Step5.

Enter your personalized password 2 times and make sure that you follow the same complexity level mentioned.

- i. Minimum length should be at least 8
- ii. Must contain both upper and lowercase characters
- iii. Must contain at least 1 digit
- iv. Must not have 5 consecutive characters from the username (i.e. you cannot use your student number in your password)

Click → [Reset Password](#)

(As shown below)

Reset Password

* New Password

* Confirm New Password

- ✓ Minimum length should be at least 8
- ✓ Must contain both upper and lowercase characters
- ✓ Number of numerals to include 1
- ✓ Must not have 5 consecutive characters from username

Step6.

Your password has been reset now successfully.

(As shown below)

✓

Password reset successful for the following account(s)

- M00123456 - studentmdx.ac

[Back to home](#)

*****END*****